



Update from the Commissioner

Welcome to our April newsletter.

Firstly, I have an exciting opportunity to announce. Nominations are now open for membership of the Registration Board at: [Board Members, Disability Worker Registration Board - Fisher Leadership](#)

We're seeking to engage more closely with different groups across the disability community. On 30 March we hosted a webinar specifically for disability advocates, in partnership with Disability Advocacy Victoria. The work of advocates is so important to the Commission, as without you we wouldn't hear from some of the most vulnerable people with disability in Victoria. If you're an advocate and you missed this webinar you can find a link to view it in this newsletter.

Last week I was proud to be invited to present at the Brain Injury Matters Committee of Management meeting. It was great to meet their committee and be able to share with them important updates on our work.

We have also produced a new animated video on our complaints service, which is published on our website. There are more details in our **News and Updates** section below.

Registration Board news

The Victorian Government is currently seeking applications for membership of the Disability Worker Registration Board. In particular if you are a registered disability worker (registration at vdwc.vic.gov.au/registration) or a person who uses disability services, you are encouraged to apply. The Board conducts a range of critical activities regulating registered disability workers and works with the Commission in implementing the Disability

Worker Regulation Scheme. Key areas of Board responsibility include: oversight of the registration process, decisions about who can register, setting standards for registered workers, and deregistering workers.

For more information on this opportunity please [click here](#).

Applications close 5 May 2023.

Events

Webinar for disability advocates

The Commission hosted a webinar in partnership with Disability Advocacy Victoria to update advocates on our work and take questions about our complaints service and disability worker registration.

If you missed this webinar you can [watch it here](#).

Melbourne Disability Connection Expo

The Commission will have an information booth at the upcoming Melbourne Disability Connection Expo, being held on 21 and 22 April at the Melbourne Convention and Exhibition Centre. The expo is one of the largest events in the state to connect and inform people who use disability services.

If you're attending the expo, make sure you come and say hi to our team! For more information on the expo you can visit: [Melbourne Disability Connection Expo 2023 | Event Information \(developingauscommunities.com.au\)](#)

News and updates

VDWC Complaints Service – animated video

The Commission has produced an animated video on our free and confidential complaints service. The video highlights the importance of speaking up if something isn't right as a means to improving safety standards across the disability sector. It is now available for viewing. Check out the video on our [website](#) and social media channels.

How do I make a complaint?

If you have any concerns about a disability worker, our team is here to listen, help and guide you as we understand it can be difficult to take the step of contacting us on **1800 497 132**. You can also make a complaint via our [online form](#).

VDWC Privacy Policy - Easy English

The VDWC Privacy Policy is now available in Easy English. The policy outlines how the Commission handles personal information. It covers all personal information collected, stored, used and disclosed by the Commission, Commissioner or Board about any individual. This includes disability workers, disability students, recipients of disability services and Commission staff. We are pleased to share this new resource and you can find it [on our website](#).

Subscribe to new prohibition orders

The Commissioner is able to issue prohibition orders to avoid a serious risk to the life, health, safety or welfare of a person with disability or of the public. In some cases, the disability worker may only be able to practise if certain conditions are met.

You can [sign up](#) to receive direct email alerts when there is an update to the public prohibition orders page of the Commission website. For more information visit <https://www.vdwc.vic.gov.au/prohibition-orders>.

Keep in touch

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If you have any questions or comments, please get in touch via our website [Contact us](#) page, send an email to info@vdwc.vic.gov.au or call us on 1800 497 132.

For more information visit vdwc.vic.gov.au

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