

About the Disability Worker Regulation Scheme

Victorian Disability Worker Commission



Easy English

Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**

- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book

- know what this book is about

- find more information.



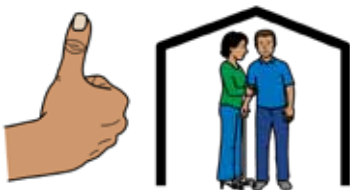
About this book



This book is written by the
Victorian Disability Worker Commission.

We manage the
Disability Worker Regulation Scheme.

The Disability Worker Regulation Scheme
makes sure



- people with disability get good services



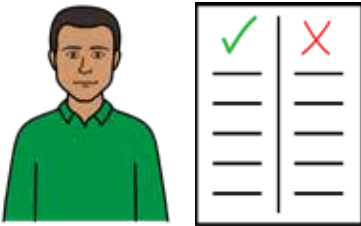
- people with disability are safe



- disability workers know how to support
people with disability.

We call it the scheme.

.Code of conduct



The scheme has a **code of conduct**.

Code of conduct means the rules **all** disability workers in Victoria **must** follow.

Tell us when something is wrong



You can tell us if you think a disability worker does the wrong thing.

For example, makes you feel unsafe.



The law says disability workers **must** tell us when another worker does something that puts you in serious danger.

Complaints

The scheme has a **complaints** service.



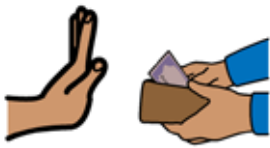
A complaint means you

- are **not** happy with a disability worker

and

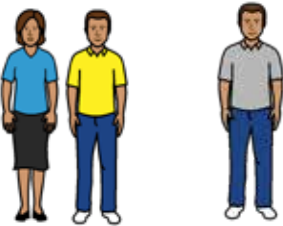


- tell us the reason why.



Our complaints service is

- free



- **independent**

– independent means we do **not** take sides.



We want to learn

- what can go wrong in disability support



- what we can do to make things better.

Other information

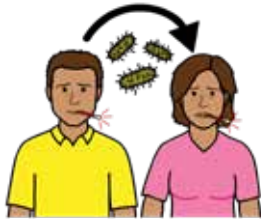


Coronavirus has changed the way disability workers do their job.



Coronavirus

- is like the flu
- can spread easily from person to person.



We will give disability workers extra time to be **registered** on the scheme.



Registered means we

- check the worker is safe
- put the name of the worker on a list
- make sure the worker follows the rules of the scheme.



Disability workers can register **after** 1 July 2021.



More information

For more information contact the
Victorian Disability Worker Commission.



Call 1800 497 132



Website vdwc.vic.gov.au



If you need help to speak or listen

Contact the Victorian Disability Worker
Commission through the
National Relay Service or NRS.



Call the NRS help desk
1800 555 660

Go to the NRS website
communications.gov.au/accesshub/nrs

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